



Tooele County Council Agenda Item Summary

Department Making Request:

Information Technology

Meeting Date:

Item Title:

GoToConnect Powered by Jive. 24 Month Service Agreement

Summary:

GoToConnect Powered by Jive telephone renewal agreement for 24 months. Reduced monthly costs by \$377.11 by conducting department telephone audit. Monthly rate of \$6,373.42 was reduced to \$5,996.31 for an annual savings of \$4,525.32.



Quote #: Q-523516
Service Term: 24.0 Months
Expiration Date: 11/17/21

Billing Start Date: 10/19/21

Proposal for Unified Communications Services

Tooele County

MONTHLY TOTAL	QTY	MSRP	DISCOUNT	GOTO PRICE	TOTAL
Interconnected VoIP, Low Usage - Monthly Charge	104	USD 12.95	USD 3.00	USD 9.95	USD 1,034.80
Connect Bundle Plus	212	USD 34.95	USD 19.00	USD 15.95	USD 3,381.40
Conference Device User- Monthly Service	12	USD 23.95	USD 23.95	USD 0.00	USD 0.00
Voice - Standard DID - Monthly Charge	1,234	USD 5.00	USD 4.75	USD 0.25	USD 308.50
Edge520 - 50M - Premium	2	USD 238.00	USD 23.80	USD 214.20	USD 428.40
TAXES and FEES					USD 843.21
TOTAL					USD 5,996.31

TODAY'S TOTAL

USD 0.00

MONTHLY TOTAL

USD 5996.31

Tooele County

Voice System - Cost Comparison

		Current Solution	State Contract	Bad Review on service
		Jive (LogMeIn)	8x8 (X2 Licenses)	Veracity (Cisco Webex)
Cost Component		Cisco 8841PoE Handset Compatible	Cisco 8841PoE Handset Compatible	Cisco 8841PoE Handset Compatible
		• 212 Standard Seats • 104 Low Use Seats	• 212 Standard Seats • 104 Low Use Seats	• 212 Standard Seats • 104 Low Use Seats
	Monthly Service - Seat Licenses			
	Standard (212)	\$ 3,381	\$ 2,332	\$ 3,589
	Low Usage (104)	\$ 1,035	\$ 1,144	125 Licenses are Free
	DID Numbers (1,234)	\$ 309	\$ 1,234	\$ 185
	Long Distance	Domestic + 53 Countries	Domestic + 14 Countries	Domestic Included
	E-Faxing	Included	Included	Additional Cost
	Video/Web Conferencing	Included	Included	Included
Monthly Operational Costs	MRC	\$ 4,725	\$ 4,710	\$ 3,774
	MRC Multiplied by 24 Months (2-Years)	\$ 113,393	\$ 113,040	\$ 932,242



YOUR UNIFIED COMMUNICATIONS PLATFORM IN THE CLOUD

Tooele County

GOTO.COM/CONNECT

Evolve NetworX

Ken Romero

801-520-9999

ken@evolvenetworx.com

www.EvolveNetworX.com

WHY GOTOCONNECT?

TRULY UNIFIED

Get powerful voice, video, chat, and text and more in one single application from one vendor.



Voice



Video Conferencing



Audio Conferencing



Fax



Messaging



Integrations



Support Center



Screen Sharing

BEST FOR REMOTE WORK

Get everyone in your business the communication tools they need to keep your business running – from wherever, and no matter what.



HIGHEST RATED

Join other satisfied customers who rate GoToConnect consistently as #1, refer us to their trusted friends and colleagues, and stay with us more than 98% of the time.



**2020 CUSTOMERS' CHOICE AWARD
FOR MARKETING SOLUTION**



**2020 G2 CROWD LEADER IN VOIP,
VIDEO CONFERENCING AND WEBINAR
SOFTWARE GRID REPORTS**



**2020 TOP RATED AWARD IN VOIP
WEB CONFERENCING AND WEBINAR**



**GOLD STEVIE AT 2019 AMERICAN
BUSINESS AWARDS FOR BEST
COLLABORATION**

MOST RELIABLE

Experience unmatched reliability with 11 datacenters worldwide. Organizations in high risk industries like healthcare and education trust GoToConnect.

North America

- Atlanta
- Chicago
- Dallas
- Los Angeles
- Las Vegas
- New York
- Salt Lake City

Latin America

- São Paulo

EMEA

- Frankfurt

APAC

- Sydney

UNLIMITED FEATURES

Connect an office or remote workforce with an unlimited amount of enterprise features—all included with the standard service.



Auto Attendants

Leverage an endless number of auto attendants to create custom menu options and gain IVR functionality.



HD Video Conferencing

Host professional meetings with up to 250 attendees using screenshare and meeting recording.



Conference Bridge

Utilize an unlimited number of conference bridges across the organization.



Voicemail to Email

Listen to voicemails directly from any inbox, on any device.



Ring Groups/Queues

Route calls to the right people in the shortest amount of time—empowering the organization with call center functionality.



Mobile Apps

Make and receive calls on any iOS or Android device—turn any smartphone or tablet into an office phone.



SMS/MMS Text Messaging

Send and receive simple texts, images, documents, and video from your mobile, desktop or browser application.



Virtual Fax

Send and receive faxes and view them in any email box at no additional cost.



Music on Hold

Present a professional image with custom music and messaging for promotions or instructions.



Local & Long Distance

Call anyone in the U.S. & Canada without incurring long distance charges.



Global Calling

Call over 50 countries at no additional cost.

THEIR WORDS, NOT OURS

"We live in LA, there might be an earthquake tomorrow. We needed a system that could work from anywhere. That's what GoToConnect brought to PLN. It's centralized and in the cloud."

— Giovanni Rivas, Head of IT, Technology and Communications, Para Los Niños

"We are saving 61% in cost every time we implement LogMeIn's GotoConnect at one of our locations over other hosted solutions. LogMeIn is a vital solution for Tenet Healthcare, which we depend on more every day."

— Don Preston, Consultant for Tenet Healthcare

RECOGNITION

Gartner

Gartner recognized LogMeIn as a Challenger in the 2019 Magic Quadrant for Unified Communications and Collaboration.

TrustRadius

TrustRadius named GoToConnect as a 2020 top rated VoIP solution.

OTHER CUSTOMERS



DARTMOUTH



GRANGER
MEDICAL CLINIC



Landmark

MVLA
HIGH SCHOOL DISTRICT

Sylvan
Learning

Communication tools are better together.

Visit GoTo.com to see all our products.