



SECUVANT
Cyber Security | Risk Management

Co-Managed Security Operations
Proposal and Agreement

Presented to:

 **TOOELE**
COUNTY

Secuvant LLC
222 South Main Street #500
Salt Lake City, UT 84101
855-SECUVANT

Proposal Date: April 23, 2018
Proposal ID: MDR-GJ20180420
Version: 1B

April 23, 2018

Tooele County
Attn: Denise Lawrence
47 S. Main Street, Rm # 125
Tooele, UT 84074

Re: Proposal for Co-Managed Security Services

Dear Denise:

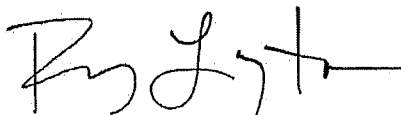
Secuvant Security Services ("Secuvant") is pleased to present to Tooele County ("Client") this proposal for Managed Security Services. Secuvant possesses skilled security practitioners averaging 18 years of enterprise-level IT security experience. Our skill-set, industry knowledge, and proven methodologies, coupled with a high-touch, highly personalized engagement model, creates a unique client experience based on trust and business outcomes.

Secuvant's proposed offering includes recommended services for initial security program creation and ongoing services for a cyber risk program management. Three service packages have been proposed: MDR Lite, MDR, and MDR Plus representing varying levels of capability; additionally, term options for 1, 2, and 3 years have also been provided.

We are committed to quality service and successful relationships with our clients. We provide continuity of assigned personnel, responsiveness to service needs, and a creative approach to ideas and concerns. We hope to create a strategic business partnership, drawing upon our capabilities to address your continued security and business challenges going forward.

We welcome the opportunity to earn your business as a long-term trusted security services partner.

Sincerely,



Ryan Layton
CEO

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EXECUTIVE SUMMARY

Tooele County, the second largest geographical county in Utah, has a total area of 7,286 square miles of which 6,941 square miles is land and 345 square miles is water. As of the 2010 census, Tooele County had a population of 58,218. Its county seat and largest city is Tooele. The county was created in 1850 and organized the following year. Tooele County is part of the Salt Lake City, UT Metropolitan Statistical Area, and since 2000 has statistically been a top U.S. county in terms of job growth.

As technology plays an increasing role in Client's ability to deliver on its mission, so does the need to manage business risks associated with cyber threats. To this end, Client has asked Secuvant to provide a co-managed cloud-based security operation that is flexible, comprehensive, and cost effective. Secuvant's proposal includes the following options:

- Co-Managed Security Operations including Managed Detection & Response (CyberMDR) and Risk Program Management(CyberRPM)
- Logging, correlation, alerting and reporting, Intrusion detection and IP reputation services
- Network based threat analytics
- Built-in consulting hours to provide risk program development, vCISO and Security Services
- Day-to-day event response assistance and remediation via a full-service ticketing platform
- Microsoft Server Configuration Audit Scans
- Weekly reporting, monthly meetings, and annual business risk review meetings

ABOUT SECUVANT

As an independent cyber security services firm, Secuvant specializes in delivering enterprise-grade information security to small, medium, and mid-market companies. Secuvant recognizes business objectives ultimately drive security decisions, and not the other way around. Because business risks differ across organizations and industries, Secuvant uses its proprietary Secuvant Cyber7™ methodology to identify and align cybersecurity risks with a company's business risks. Priorities of *Brand Protection* and *Legal Liability* will drive differing cybersecurity strategies than that of *Business Disruption* and *Regulatory Compliance*. Using a systematic approach, we work with clients to establish their security risk baseline, and assist the Client in moving forward through the Secuvant Maturity Model towards complete business alignment, at a pace that appropriately aligns with a client's risk mitigation requirements and budget capabilities.

CLIENT REQUIREMENT OVERVIEW

Client has requested a proposal for SecuVant's Managed Detection and Response (MDR) and Cyber Security Risk Management services. Client requirements are as follows:

- Client is looking to create a secure IT operational capability that pro-actively monitors network and systems and provides enhanced visibility into potential threats
- Client has security controls in place and is looking to enhance its Security capability
- Client IT department supports 310 total employees (250 active users), including operations at 3 data centers and 20 remote locations
- Client has 13 physical servers running 65 virtual machines primarily running Windows
- Client security environment includes 5 Palo Alto FW's (soon to be 7), no other security tools are being used in environment
- Client presently does not perform internal and external vulnerability scans
- Client network environment includes Cisco hardware in a hub-spoke architecture
- Client's has 600Mbps internet pipe averaging sustained bandwidth of 106Mbps
- Monthly predictable spend is desirable

Note: These requirements are not all inclusive, but are the underlining requirements needing to be addressed to when implementing an enhanced security posture at Client.

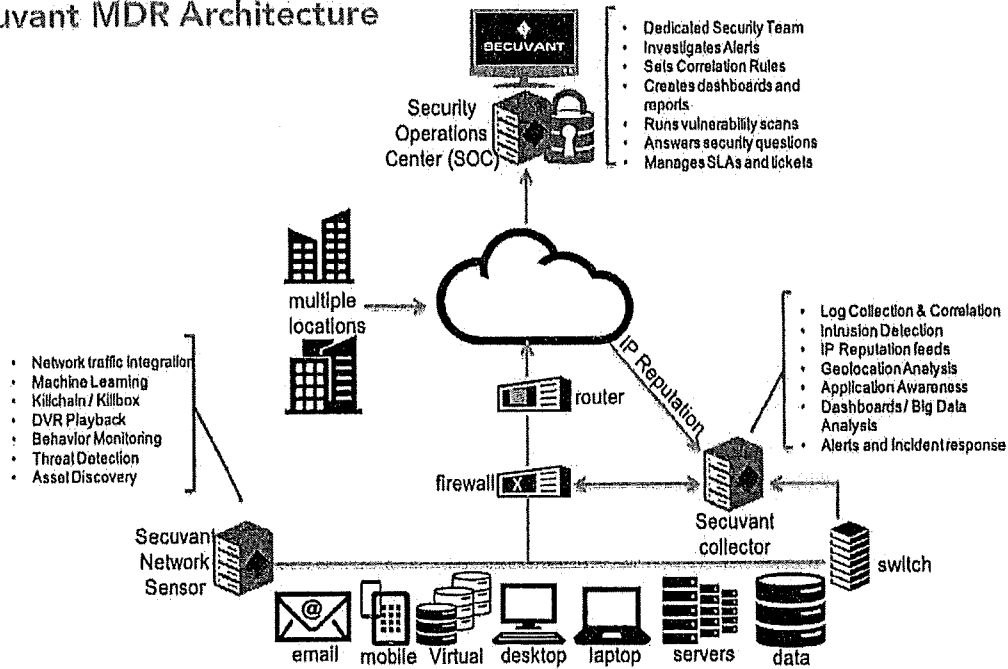
ARCHITECTURAL SUMMARY

SecuVant's cloud-based platform integrates into Clients network leveraging many security tools currently implemented in Client environment. Primary architecture considerations include:

- Cloud based management center with options for cloud and on-prem collectors and sensors
- Collectors and sensors run on virtual machines and / or client provided appliances
- Installation of OSSEC agents on servers for log collection
- Integration of cloud based reputation database feeds
- Cloud storage of log events for recall and reporting based on client retention requirement
- Retention for MDR options are as follows (with options for extended retention):

Category	Active	Archive
Partial Packet Analysis	30 Days	30 Days
Full Packet Analysis	30 Days	30 Days
Log Collection	10 Days	1 Year

Secuvant MDR Architecture



Client Network Architecture

Network architecture diagram has not been provided. Client shall provide prior to implementation.

FINANCIAL SUMMARY

Three options are being proposed and are listed as MDR Lite, MDR, and MDR Plus Service Packages. Each option provides enhanced security program capability, including Cyber Risk Program Management services for a complete co-managed security operation. Pricing for contract terms of 1, 2 and 3 years have also been provided:

Co-Managed Security Operations	MDR Lite	MDR	MDR Plus
Managed Detection & Response			
Event Monitoring and Alerting	24x7	24x7	24x7
Management Console Access	✓	✓	✓
Integrated Ticketing System	✓	✓	✓
Reporting and Dashboards	✓	✓	✓
Event Response SLA's	M-F: 6am-6pm MT	M-F: 6am-6pm MT	M-F: 6am-6pm MT
Enhanced SIEM Services			
OnPrem Collector(s)	1	1	1
Log Sources - Base	50	50	50
10 Day Live Index Search	✓	✓	✓
1 Year Retrievable Archive	✓	✓	✓
Logging and Correlation	✓	✓	✓
Intrusion Detection Plug-in	✓	✓	✓
IP Reputation Feed	✓	✓	✓
Network Threat Analytics			
Partial Packet Analysis - Mbps*	200	200	200
User Threat Analytics			
Productivity - Users	-	-	250
Cyber Risk Management Services			
Risk Management Hours - Monthly	-	4	8
CyberRPM Software License	-	✓	✓
Cyber Risk Review	-	✓	✓
Server Configuration Audit Scans	-	✓	✓
Internal Network Scans - IP's	-	512	512
External Network Scans - IP's	-	512	512
Scan and Risk Review Cadence	-	Semi-annually	Quarterly
Monthly Payment Options - 3 Year Term			
Quarterly Payments	\$12,134	\$16,854	\$22,980
One-Time Implementation Fee	\$7,600	\$9,770	\$9,770

* Based on 95th percentile ingested bandwidth

ACCEPTANCE

This agreement ("Agreement") with an effective date of May 1, 2018 ("Effective Date") and a commencement date of June 1, 2018 ("Commencement Date"), issued pursuant to the Ts&Cs included herein, is by and between Secuivant Security Services ("Secuivant") and Health Catalyst ("Client"). Capitalized terms not defined herein shall have the same meaning stated in the Agreement:

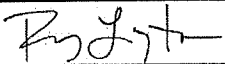

Description	Selection
Please select either the MDR Lite, MDR, or MDR Plus Service Packages as summarized in the Proposal Summary of the Agreement.	<input type="checkbox"/> MDR Lite <input type="checkbox"/> MDR <input checked="" type="checkbox"/> MDR Plus
Service Term	<input checked="" type="checkbox"/> 3 Year

Payment Summary	Amount
One-time Implementation Fee - Invoiced Upon Proposal Acceptance	\$9,770
First Quarter Installment – Amount Due Upon Commencement Date	\$22,980

* Last Month Installment will be applied as client's final payment upon contract termination

The One-time Implementation Fee shall be invoiced upon acceptance of this agreement. The ongoing service shall be paid in quarterly installments with the first installment due upon the Commencement Date of the Agreement. Each payment thereafter in the amount of \$22,980 shall be due the 1st day of each Quarter for services to be rendered. Any additional Custom Services provided hereunder shall be billed to Client at the end of the monthly billing period at the consulting rates provided herein. Client understands certain unforeseen challenges may arise during implementation tied to network limitations that may have an impact on configuration. Parties hereby agree to prepare and execute a Change Order within three (3) months after the Commencement Date, if necessary, to re-align pricing and configuration requirements.

ACCEPTANCE: In witness whereof, the parties hereto have caused this proposal for services to be executed by their duly authorized representatives as of the Effective Date, and this proposal, with its accompanying Terms & Conditions and Appendices set forth below, shall become a legally binding agreement upon the execution of both parties:

Secuivant, LLC	Client
Signature: 	Signature: 
Name: Ryan Layton	Name: MYRON E. BATEMAN
Title: CEO	Title: COMMISSIONER
Date: May 2, 2018	Date: 5-2-18

TERMS AND CONDITIONS

The above managed security services proposal (the "Proposal"), together with these Terms and Conditions and the attached Appendix A (collectively, with the Proposal, the "Agreement"), is entered into by and between SecuVant, LLC, a Utah limited liability company ("SecuVant") and Client identified on the signature page of the Acceptance section of this agreement ("Client"). Each of SecuVant and Client are sometimes referred to as a "Party," and together as the "Parties."

I. Services Rendered

SecuVant will provide a service package (the "Services") to Client as summarized in the Financial Summary of this agreement, and as selected in the subsequent Acceptance section.

II. Ownership

SecuVant and its licensors and suppliers own and retain all right, title, and interest in and to the Services, and all other software, documentation, and information provided by SecuVant in connection with the Services, including enhancements and modifications thereto, and including derivative works. SecuVant grants Client a non-exclusive, non-transferable license, during the Term of the Agreement, to use and access the software, reporting, and website(s) made available by SecuVant to Client, for Client's own internal business purposes in connection with the purposes of the Agreement.

III. Payment and Interest

- A. Fees. In consideration of the Services and the rights granted by SecuVant to Client under the Agreement, Client shall pay to SecuVant the fees and other amounts payable as set forth on the proposal (the "Fees").
- B. Fee Increases. SecuVant may increase the Fees for any contract year after the first contract year of the Initial Term, including any contract year of any Renewal Term, by providing written notice to Client at least 75 calendar days prior to the commencement of that contract year, and the Agreement will be deemed amended accordingly.
- C. Payment by ACH. If Client arranges for payment by ACH, SecuVant is hereby authorized to charge your account in respect to any invoice on or after the date of the invoice.
- D. Interest. SecuVant may charge interest on overdue amounts at 1.5% per month (or the maximum legal rate if it is less than such rate), calculated daily and compounded monthly.
- E. Late Payment. At SecuVant's discretion, If payment for services rendered is not received by SecuVant prior to the 22nd day of the month, SecuVant reserves the right to apply the accrued "Last Month Installment" fee to remedy past-due charges. See IV,C,c,ii for service termination language in the event Client is unable to pay its debt.



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- F. Taxes. All Fees and other amounts payable by Client under the Agreement are exclusive of taxes and similar assessments. Without limiting the foregoing, Client is responsible for all sales, service, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state or local governmental or regulatory authority on any amounts payable by Client hereunder, other than any taxes imposed on Secuvant's income.

IV. Term

- A. Initial Term. The initial term (the "Initial Term") of the Agreement commences on the Effective Date, the duration of which is as set forth in the Acceptance section of this agreement. The initial term becomes effective only after execution of this proposal by both parties,
- B. Renewal Term. The Agreement will automatically renew for successive one-year terms unless earlier terminated pursuant to any of the Agreement's express provisions or either Party gives the other Party written notice of non-renewal at least 60 calendar days prior to the expiration of the then-current term (each, a "Renewal Term," and collectively with the Initial Term, the "Term").
- C. Termination. The Agreement may be terminated at any time:
- a. by Secuvant, effective on written notice to Client, if Client is 30 or more days past due on any payment due hereunder;
 - b. by either Party, effective on written notice to the other Party, if the other Party materially breaches the Agreement and such breach: (i) is incapable of cure; or (ii) being capable of cure, remains uncured 30 days after the non-breaching Party provides the breaching Party with written notice of such breach; or
 - c. by Secuvant, effective immediately, if the Client: (i) is dissolved or liquidated or takes any corporate action for such purpose; (ii) becomes insolvent or is generally unable to pay its debts as they become due; (iii) becomes the subject of any voluntary or involuntary bankruptcy proceeding under any domestic or foreign bankruptcy or insolvency law; (iv) makes or seeks to make a general assignment for the benefit of its creditors; (v) applies for, or consents to, the appointment of a trustee, receiver or custodian for a substantial part of its property; or (vi) merges with another entity or sells all or substantially of its assets.

On the expiration or earlier termination of the Agreement, all rights, licenses, and authorizations granted to Client hereunder will immediately terminate, and all amounts payable by Client to Secuvant of any kind are immediately payable and due no later than five business days after the effective date of the expiration or termination of the Agreement. If Client rightfully terminates the Agreement under IV.C.b and has made payment for services that were to be performed after the effective date of such termination, Secuvant will reimburse any excess payments to Client within five business days after the effective date of such termination. Additionally, the previously collected Last

Month Installment payment shall be applied as payment in advance for final month of services rendered. For reimbursements made by Secuvant for the month of such termination, the amount that Secuvant must reimburse will be equal to the product of (i) the amount of the "Monthly Pricing" set forth on the proposal (as adjusted by Article III.B) and (ii) a fraction, the numerator of which is the number of days in such month that follows the effective date of termination and the denominator of which is the total number of days in the month.

V. Client Cooperation

- A. Notification. Client will immediately notify Secuvant of any failure in any software of other products provided to Client by Secuvant and provide Secuvant with reasonable detail of the nature and circumstances of such failure.
- B. Environment. Client will set up, maintain, and operate in good repair all environmental conditions and components, including all networks, systems, and hardware, in or through which Client accesses or uses any of the Services.
- C. Access. In connection with the performance of the Services, Client shall provide Secuvant personnel with all such cooperation and assistance as they may reasonably request, or otherwise may reasonably be required, to enable Secuvant to perform its obligations (including the provision of the Services), and exercise its rights, under and in accordance with the terms and conditions of the Agreement, including:
 - a. reasonable, uninterrupted access, both physical and virtual, to Client's premises, systems, networks and facilities;
 - b. a safe working environment;
 - c. reasonable access to the appropriate Client personnel, including network, systems, operations and applications personnel; and
 - d. all necessary authorizations and consents, whether from third parties or otherwise, in connection with any of the foregoing.
- D. Data Back-up. Client agrees to back up all data, files and information prior to the performance of any Services and hereby assumes sole responsibility for any lost or altered data, files or information.

VI. Confidentiality

- A. Definition of "Confidential Information". As used herein, "Confidential Information" means information that is furnished to one Party (the "Receiving Party") by the other Party (the "Furnishing Party") that concerns the Services and/or the Furnishing Party and its affiliates or subsidiaries, and that is reasonably indicated or understood to be confidential. Notwithstanding the foregoing, the following will not constitute Confidential Information for

purposes of the Agreement: (a) information that is or becomes generally available to the public other than as a result of a disclosure by the Receiving Party; (b) information that was already known to the Receiving Party prior to its disclosure under the Agreement if the source of the information was not subject to any prohibition against transmitting the information to the Receiving Party; or (c) information that becomes available to the Receiving Party from a source other than the Furnishing Party if such source was not subject to any prohibition against transmitting the information to the Receiving Party.

- B. Nondisclosure of Confidential Information. During the Term of the Agreement and for a period of two (2) years thereafter, the Receiving Party, which definition shall include its directors, officers, employees, representatives, counsel and other professional advisors (and its affiliates and each of such affiliate's corresponding directors, officers, representatives, counsel and other professional advisors) (collectively, "Representatives"), (i) will not disclose the Confidential Information to any person other than as permitted hereby, (ii) will safeguard the Confidential Information from unauthorized disclosure using no less than the same care the Receiving Party affords its own confidential information of a like nature, but no less than a reasonable degree of care, and (iii) will not use the Confidential Information for any purpose other than in connection with evaluating, using, or performing the Services. The term "person" as used in this Article V shall be broadly interpreted to include without limitation any corporation, company, partnership, limited liability company or individual. The Receiving Party may disclose the Confidential Information to any of its Representatives if such Representatives have a need to know the Confidential Information in connection with the Proposed Services. Before such disclosure, the Receiving Party will inform such Representatives of the confidential nature of the Confidential Information and the non-disclosure requirements and limitations on use set out above. The Receiving Party shall be responsible and liable for any action or omission by any of its Representatives that results in a breach of the Agreement.

VII. Non-Solicitation

During the Term and for two years after, Client shall not, and shall not assist any other person to, directly or indirectly recruit or solicit for employment or engagement as an independent contractor any person then or within the prior 12 months employed or engaged by Secuvant. In the event of a violation of this Article VII, Secuvant will be entitled to liquidated damages equal to the compensation paid by Secuvant to the applicable employee or contractor during the final six months such employee or contractor provided services to Secuvant.

VIII. Limitation of Liability

- A. In no event will Secuvant be liable for any direct, indirect, special, incidental, or consequential damages arising out of, or in any way connected with, the Agreement or the products and services described herein, including, without limitation, lost business or lost profits, whether foreseeable or not, even if the other party has been advised of the possibility of such damages.



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- B. Secuvant does not warrant that the services will detect every vulnerability or threat on your system, or that Secuvant's security assessments, suggested solutions, or advice will be error-free or complete. You agree that Secuvant will not be responsible or liable for the accuracy or usefulness of any information provided by Secuvant, or for any use of such information.
 - C. Secuvant provides its services on an "as is" basis. Secuvant disclaims any and all warranties, express or implied, including without limitation warranties of merchantability and fitness for a particular purpose, with respect to its services and products.

IX. Miscellaneous

- A. **Governing Law.** Any claims brought by a Party against the other Party will be brought in the city and county of Salt Lake, Utah or the federal district court in Salt Lake City, and will be governed by Utah law, without regard to its conflict of laws principles.
- B. **Force Majeure.** In the event that either Party shall be delayed or hindered or prevented from the performance of any act required hereunder by reason of strikes, lock-outs, labor troubles, inability to procure materials or services, failure of power, riots, insurrection, terrorism, war or other reasons of a like nature not the fault of the party delayed in performing work or doing acts required under the terms of the Agreement, such party shall immediately provide notice to the other party of such delay, and performance of such act shall be excused for the period of the delay and the period for the performance of any such act shall be extended for a period equivalent to the period of such delay.
- C. **Notices.** All notices and other communications given to a Party relating to the provisions of the Agreement must be in writing, and will be delivered to a Party according to that Party's information set forth on the Quotation, or according to the information subsequently delivered to a Party in accordance with the Agreement. Notices sent in accordance with this Article X.C will be deemed effectively given: (a) when received, if delivered by hand, with signed confirmation of receipt; (b) when received, if sent by a nationally recognized overnight courier, signature required; (c) when sent, if by facsimile or e-mail, (in each case, with confirmation of transmission), if sent during the addressee's normal business hours, and on the next business day, if sent after the addressee's normal business hours; and (d) on the third day after the date mailed by certified or registered mail, return receipt requested, postage prepaid.
- D. **Further Assurances.** On a Party's reasonable request, the other Party will execute and deliver all such documents and instruments, and take all such further action, as may be necessary to give full effect to the Agreement.
- E. **Assignment.** Client shall not assign or otherwise transfer any of its rights, or delegate or otherwise transfer any of its obligations or performance, under the Agreement, in each case



whether voluntarily, involuntarily, by operation of law or otherwise, without Secuvant's prior written consent. No delegation or other transfer will relieve Client of any of its obligations or performance under the Agreement. Any purported assignment, delegation or transfer in violation of this Article X.E is void. The Agreement is binding upon and inures to the benefit of the Parties and their respective permitted successors and assigns.

- F. No Third-Party Beneficiaries. The Agreement is for the sole benefit of the Parties and their respective successors and permitted assigns and nothing herein, express or implied, is intended to or shall confer on any other Person any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of the Agreement.
- G. Amendment and Modification; Waiver. No amendment to or modification of the Agreement is effective unless it is in writing, and signed by an authorized representative of each Party. No waiver by any Party of any of the provisions hereof shall be effective unless explicitly set forth in writing and signed by the Party so waiving. Except as otherwise set forth in the Agreement, no failure to exercise, or delay in exercising, any right, remedy, power or privilege arising from the Agreement shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege hereunder preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

(END OF TERMS AND CONDITIONS)

APPENDIX A: SERVICE LEVEL AGREEMENT

Introduction

This Service Level Agreement ("SLA") document defines the service levels associated with the Agreement, and are subject to the Agreement's Terms and Conditions as previously set forth. These SLA's, including supplemental processes and definitions, make up the framework and structure of this Managed Security engagement between Client and Secuvant.

Business Contacts

Todd Neilson
todd@secuvant.com
801-518-5633 (cell)

Ryan Layton
ryan@secuvant.com
801-390-0601 (cell)

Initiating Service Requests

Secuvant provides four (4) primary methods for initiating a service request, each of which are summarized below:

- METHOD 1 - Secuvant's tools are integrated into our service desk and ticketing system, Tools will auto-create alerts and / or tickets, and Secuvant Analyst may manually create tickets based on pre-defined criteria.
- METHOD 2 - Client may log-on to Secuvant's ticketing portal and follow the guided steps to initiate a service request.
- METHOD 3 - Client may email support@secuvant.com to initiate a service request. Client is responsible for designating the level of severity within the subject line of the email, with a detailed description of the service request in the body of the email.
- METHOD 4 - Client may call Secuvant's primary number at 855-732-8826, Option 1 to initiate a service request with a Secuvant Analyst.

Service Level Agreements

Secuvant provides three service levels as part of the Service: 1) Monitoring & Alerting SLA, 2) Alert Response SLA, and 3) Response Time SLA; each of which is summarized below:

- Monitoring & Alerting SLA: Automated monitoring and system generated alerts ("Alerts") are delivered to Client via Secuvant's CyberMDR service. Alerts are sent to Client 24x7; Secuvant's response to Alerts is governed by the subsequent *Alert Response SLA* and *Response Time SLA*.
- Response Time SLAs: Sets forth the time within which Secuvant is required to respond to Client service requests. The Response Time SLA's are limited to Monday-Friday, 6am-6pm MT, excluding holidays. Response Time SLA's are summarized below:

- o *SEV-1: CRITICAL* – If a CRITICAL service request is initiated, every effort will be made to begin resolution immediately. However, for the purposes of the SLA, a ticket will be created immediately via one of the methods listed above, with a response from a technical engineer taking place within 30 minutes of Secuvant receiving the alert.
- o *SEV-2: HIGH PRIORITY* – If a HIGH PRIORITY service request is initiated, a ticket will be created immediately via one of the methods listed above, with a response from a technical engineer taking place within 1 hour of Secuvant receiving the alert.
- o *SEV-3: MEDIUM PRIORITY* – If a MEDIUM PRIORITY service request is initiated, a ticket will be created immediately via one of the methods listed above, with a response from a technical engineer taking place within 24 hours of Secuvant receiving the alert.
- o *SEV-4: LOW PRIORITY* – If a LOW PRIORITY service request is initiated, a ticket will be created immediately via one of the methods listed above. Low Priority tickets are considered informational, with a response from an engineer using best efforts after receiving the alert.

Holidays Observed

Holiday	Date
New Year's Day	January 1st
Memorial Day	Last Monday in May
Independence Day	July 4th
Labor Day	1 st Monday in September
Thanksgiving Day	4 th Thursday in November
Christmas Day	December 25th

Incremental Costs

There is no charge for adding collectors and sensors. Additional log sources and increased network analytics bandwidth may also be added for an additional fee. Rates for such increases are summarized below:

Description	Cost
Additional Log Sources	10 Sources = \$200.00/mo.
Network Analytics – Full Packet (optimized)	1 Mbps = \$200.00/mo.
Microsoft O365 User Analytics	10 Users = \$20.00/mo.

Risk Management Hours - Monthly

SecuVant provides bundled consulting hours to assist client with security program execution (see *Included Services* section below). Hours are tracked in quarter-hour increments (15-minute minimum) and are deducted from the monthly contract amount. Hours not used during a given month will be rolled over for a period of 30 days and then retired. Hours used beyond the allotted contract amount OR accrued outside the Response Time SLA will be billed monthly in arrears based on a combination of Consultant Role and Work Type.

Consultant Role

Consultant Role	Description	Base Rate
Security Engineer	Deep technical security expertise providing hands on threat management and security operations capabilities	\$195
Security Architect	Advanced security skills associated with architecture, threat response, etc.	\$225
vCISO	Senior security leader, Security strategy, program management, framework implementation	\$250

Work Types

Work Type	Description	Hourly Rate
Business Hours	Hours accrued beyond contract amount, delivered between 6 PM-6 AM MT	Base Rate
After Hours	Hours accrued outside selected SLA OR beyond contract amount, delivered after hours between 6 PM-6 AM MT	Base Rate +20%
Holiday Hours	Hours accrued outside selected SLA OR beyond contract amount, delivered during holiday hours	Base Rate +50%
Custom Services	Custom engagements requirement scoping and deliverables with their associated costs	Statement of Work

Included Services / Custom Services

In addition to SecuVant's value-added security services included in your monthly Agreement ("Included Services"), SecuVant offers custom fee-based engagements governed by scope and deliverables within a Statement of Work ("Custom Services"). SecuVant has also developed relationships with several reputable industry security providers to assist Clients with additional security needs such as formal audit and / or certification, policy creation, technology implementation, cyber liability and legal services, etc. Custom Services are excluded from monthly Risk Management Hours per the tables below (unless otherwise specified):

INCLUDED SERVICES	CUSTOM SERVICES VIA SECUVANT	CUSTOM SERVICES VIA PARTNERS
Ongoing Security Review Meetings	Policy and procedure writing	Compliance auditing - Attestation
Compliance strategy, post-assessment control guidance	Compliance or attestation preparation or full-scale readiness assessments (HIPAA, SOC2, etc.)	Third-party tool installations (endpoint antivirus, routers, switches, firewalls, etc.)
vCISO Advisory	Data, network, & system forensic collection, examination	Telecommunications security
Executive and Board-level Presentations	Incident response, investigation	Dark web searches
Vendor risk summary assessment	Vulnerability scanning (if not included in monthly service)	Network architecture design
Advisory for PCI or third-party self-assessment questionnaires (SAQs)	Penetration testing	Web application development
Reporting and Ticket review and response	Secure code review	Web application security auditing
cyberRPM web application access	Egress testing (if not included in monthly service)	Configuration of client devices
Risk findings prioritization and recommendations	Hosted web access firewall (WAF) service	On-premise configuration
Control recommendations	Anti-phishing (end-user testing campaigns)	Cyber liability legal services
Tool recommendations	Anti-phishing service (hosted anti-phishing gateway)	-
Gap and Risk Assessment results review and updates	Egress testing (if not included in monthly service)	-
SecuVant Cyber7 alignment	-	-
Vulnerability scan report results review and recommendations	-	-
Policy advice	-	-
Policy templates	-	-
Board meeting presentation creation	-	-
Cyber security strategy consulting	-	-
Network and systems Security advice	-	-
Security maturity modeling and score updates	-	-